

What is the problem?  N°:  Date:

Responsible

Participants

**Define the problem** (Which object? / Which defect?)  
 Use an expression such as: "The tank will not come up to the proper temperature after shutdown"  
**Where was it spotted?**  
 Location in the shop:  
 Location on the product, the machine:

**When did it appear?**  
 Crew:  Date:  Time:   
**How much, how many ?**  
 How many products?  
 How many breakdowns?  
 How often did it appear?

**Who spotted the problem?**  
**How was it spotted?**  
 Was there a system to prevent it from occurring? YES  NO   
 Did the system function properly? YES  NO  N/A

**Immediate actions to protect the customer**

Actions	Who	When	Done ?
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>

Was the protection effective? YES  NO

**Comparison with the standards**

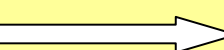
MACHINE SETUP	YES	NO	PRODUCTS / MATERIALS	YES	NO
Is there a setup sheet?	<input type="checkbox"/>	<input type="checkbox"/>	Is the incoming product specified?	<input type="checkbox"/>	<input type="checkbox"/>
Was the setup applied?	<input type="checkbox"/>	<input type="checkbox"/>	Was the incoming product conform to specs?	<input type="checkbox"/>	<input type="checkbox"/>
Will the correct setup avoid the occurrence of the problem?	<input type="checkbox"/>	<input type="checkbox"/>	Was the packaging correct?	<input type="checkbox"/>	<input type="checkbox"/>
Is there a machine parameter linked to the problem?	<input type="checkbox"/>	<input type="checkbox"/>	-		
-			-		
-					
STANDARD WORK METHOD	YES	NO	FLOW AND ENVIRONMENT	YES	NO
Is there a standard?	<input type="checkbox"/>	<input type="checkbox"/>	- Are the WIP levels respected	<input type="checkbox"/>	<input type="checkbox"/>
Was the standard applied ?	<input type="checkbox"/>	<input type="checkbox"/>	- Is FIFO respected?	<input type="checkbox"/>	<input type="checkbox"/>
Will the standard avoid the problem?	<input type="checkbox"/>	<input type="checkbox"/>	- Is the zoning respected?	<input type="checkbox"/>	<input type="checkbox"/>
Is there a key point linked to the problem?	<input type="checkbox"/>	<input type="checkbox"/>	- Are the containment zones properly used?	<input type="checkbox"/>	<input type="checkbox"/>
-			-		
-			-		
-			-		

Simple problem? NO  Why?  YES  The root cause is:

**Actions to correct the problem, eliminate the root cause**

Actions	Who	When	Done?
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>

Was the standard updated? YES  NO

Is the problem solved?    Yes     NO         Decision taken:

SSI Consulting "Problem of the Day" V1 Jan 2018

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